

**END USER LICENSE AGREEMENT AND TERMS OF SERVICE**  
**COMODO MOBILE DEVICE MANAGEMENT VERSION 3**

THIS AGREEMENT CONTAINS A BINDING ARBITRATION CLAUSE.

IMPORTANT – PLEASE READ THESE TERMS CAREFULLY BEFORE USING THE COMODO MOBILE DEVICE MANAGEMENT SOFTWARE (THE “PRODUCT”). THE PRODUCT MEANS ALL OF THE ELECTRONIC FILES PROVIDED BY DOWNLOAD WITH THIS LICENSE AGREEMENT. BY USING THE PRODUCT, OR BY CLICKING ON “I ACCEPT” BELOW, YOU ACKNOWLEDGE THAT YOU HAVE READ THIS AGREEMENT, THAT YOU UNDERSTAND IT, AND THAT YOU AGREE TO BE BOUND BY ITS TERMS. IF YOU DO NOT AGREE TO THE TERMS HEREIN, DO NOT USE THE SOFTWARE, SUBSCRIBE TO OR USE THE SERVICES, OR CLICK ON “I ACCEPT”.

**Product Functionality**

Comodo Mobile Device Manager (CMDM) allows administrators to manage, monitor and secure mobile devices which connect to enterprise wireless networks. Once a device has been enrolled, administrators can remotely apply configuration profiles which determine that device's network access rights, security settings and general preferences. CMDM also allows administrators to monitor the location of the device; run antivirus scans on the device; install/uninstall device apps; remotely lock or wipe the device; view/start/stop running services; view reports on device hardware/software information; reset user passwords; make the device sound an alarm and more. Integration with Simple Certificate Enrollment Protocol also allows CMDM end-users to enroll for and install Comodo client certificates for the purposes of two factor authentication and identification. Administrators also have mail access control and can whitelist devices that have access to company mail server. Monitoring of users and devices on the network may also be performed by administrators, including communication with users directly by sending push messages to their devices.

Error logs from CMDM portals are collected through mails. Comodo will automatically send mail to [mdmsupportreports@comodo.com](mailto:mdmsupportreports@comodo.com) in the event of errors in the product.

CMDM includes the following product features and functions:

enrollment, retirement of device, certificate installation, user/role management, profile management, device diagnostic info, locate device, corporate wipe (selective wipe) device, full wipe device, theft protection (lock, siren), AV control, schedule, auto reaction and reporting, root/jailbreak detection configure & set passcode native restrictions on Android and IOS, native configurations on IOS and Android, app source control, application blacklist block/unblock/uninstall/install application, show application inventory, and reporting & statistics.

For Samsung Safe devices: The administrator can define configurations such as Wi-Fi, Email, VPN configurations and restrictions like removing certain products or features, such as email, maps, video providers, screen capture, copy/paste, SD card usage, USB connections, and OTA upgrade. A kiosk mode for Android Samsung KNOX devices is included.

There is a silent install/uninstall option for Samsung KNOX and rooted Android devices, allowing the administrator more control over managed devices.

This end user license and subscriber agreement is between you (“you” or “Subscriber”), an individual, and Comodo Yazilim A.S. Turkey, a Turkish company, with offices at Halici Yazilim Evi Zemin Kat ODTÜ Teknokent Gankaya Ankara Turkey (hereinafter “Comodo”).

In exchange for your use of the Product, you agree as follows:

**1. License**

- 1.1. **Grant of License.** Comodo grants you a limited, non-exclusive, non-transferable, and revocable license to download, install, back-up, and use the Software and Services (collectively, the “Product”) on up to (5) five devices unless otherwise indicated under a valid license granted by Comodo for the term that you have paid for, including any documentation

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- 1.2. Restrictions. The licenses granted herein are only valid if:
  - (i) the Product is NOT modified in any manner;
  - (ii) the Product is only installed and used in accordance with your network security policies,
  - (iii) you possess the necessary authority and power to install and use the Product,
  - (iv) you promptly pay all license fees when due, and
  - (v) this agreement is accepted without modification and has not been breached.
- 1.3. Registration. When registering Product, you must provide accurate information and must update the registration information if it changes. Comodo may limit your ability to use the Product if you fail to complete a required registration process. You may also be required to select a username and password. Maintaining the confidentiality of this password and username is your responsibility. You must notify Comodo immediately of any unauthorized use of your account.
- 1.4. Limited License. The licenses granted herein are only for the registered end user and up to five (5) mobile devices for which you paid for the Product. Each of these devices must be enrolled and activated through the Product. You can secure additional mobile devices by obtaining a separate license, which might require an additional fee. You must have a license for each mobile device that accesses or uses the Product prior to installing or using the Product.
- 1.5. Updates. Comodo is not obligated to provide updates to the Product. If an update is provided and the update is not accompanied by an additional agreement, this agreement applies to your use and installation of the update. The Product may update automatically without notice.
- 1.6. Technical Support. Comodo is not obligated to provide technical or customer support for Comodo Mobile Device Management. In the event technical or customer support is offered or included, Comodo has a right to alter or terminate the support at any time without notice.
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### **3. Payment**

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- 3.2. Method of Payment. All fees must be paid in advance. Comodo may automatically charge the credit card provided for renewing subscriptions to the Product. However, you remain solely responsible for any renewal payment. If renewal payments are not made before a subscription expires, Comodo may, without notice, restrict or remove your access to the Product.
- 3.3. Rejected Charges. If any charges are rejected by your credit card issuer then Comodo may deactivate your account until payment is successfully received. Comodo may deactivate any account that has a disputed charge until Comodo, in its sole discretion, determines the dispute resolved.
- 3.4. Billing Issues. You shall provide Comodo notice of any billing problems or disputes within 60 days after the charge first appears on a statement you receive from your bank, credit card company, or other billing company. Failure to notify Comodo of the problem within the 60 day period is your acceptance of the charges. Comodo is not obligated to provide a refund for any unused Product.

### **4. Restrictions**

- 4.1. Lawful Use. The Product is solely for lawful purposes and use. You are responsible for ensuring that your use of the Product is in accordance with this agreement and any applicable laws, statutes, ordinances, regulations, rules and other government authority.
- 4.2. Compliance. You shall (1) not interfere or disrupt networks connected to Comodo's services; (2) comply with all regulations, policies and procedures of networks connected to the services; (3) not use the Product to infringe the privacy or intellectual property rights of a third party; (4) not use the Product to distribute or transmit any file that contains malware, (5) not attempt to gain unauthorized access to other computer systems or mobile devices; and (6) not use the Product to transmit any unlawful, harassing, libelous, defamatory, racist, indecent, abusive, violent, threatening, intimidating, harmful, vulgar, obscene, offensive or otherwise objectionable material of any kind or nature.
- 4.3. Export. You represent that you are not located in and will not modify, export or re-export, either directly or indirectly, the Product to any country or entity under United States restrictions or to any country or entity subject to applicable trade sanctions. The United States restricted country and persons list is subject to change without notice from Comodo, and you must comply with the list as it exists in fact. **COMODO SHALL NOT BE LIABLE FOR YOUR**

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## 5. Termination.

- 5.1. Term. This agreement is effective until terminated by you or by Comodo. You may only use paid Product during the period for which you have paid the subscription fee. The subscription may be renewed by paying an additional license fee as set forth on the Comodo website.
- 5.2. Termination by You. For free software, you may terminate this agreement at any time by removing all copies of the software in your possession or under your control. All paid Product may be terminated by removing all copies of any related software and notifying Comodo of your intent to terminate this agreement. (To uninstall CMDM, follow the instructions in section 5.5 below). Notification of termination must be sent by email to [support@comodo.com](mailto:support@comodo.com). Your termination will be effective upon Comodo's receipt and processing of the email. Processing may take up to 24 hours.
- 5.3. Termination by Comodo. Comodo may terminate this agreement at any time by posting notice of the termination on its website or sending an email to the address provided during your registration for the Product. Comodo may monitor its systems for excessive consumption of network resources and may take technical or other remedies deemed necessary to prevent or eliminate any excessive consumption. If Comodo deems your use to be excessive, Comodo may, with email notice, terminate your account or adjust the price of the Product.
- 5.4. Events Upon Termination. Upon termination, you must immediately cease using the Product and delete all copies of any related software found on your mobile device and any backup copies made. Upon termination, Comodo may disable further use of the Product without further notice and may delete, remove, and erase any account information, any backup data stored by Comodo, and any other information stored or collected by Comodo. Such deletions are in Comodo's sole discretion and may occur without notice to you. No refunds shall be given for any reason.
- 5.5. Uninstall. To uninstall the CMDM app, you should be de-enrolled from the MDM server by the company administrator or you should remove the application from the device administration screen first. You can find the menu under "Settings - Security - Device Administrators". You should disable the check mark from CMS under Device Administrator menu. If removal protection is set by your company administrator, your device would be locked and you will be asked to enter the unlock password. You can ask your company administrator to get the password. When you unlock it, you should go to "Settings – Application Manager" menu and find Comodo Mobile Security from the list. You should tab on application name to see the details on App info menu. Under App info menu, you can see the action buttons. You should choose and tab "Uninstall". (\*Menu names and order could be not exactly as described in here due to Android versions and manufacturer customization. Please contact Comodo if you need further help).

## 6. Indemnification.

- 6.1. Indemnification. You shall indemnify (i) Comodo, (ii) Comodo's affiliates, and (iii) Comodo's and its affiliate's directors, officers, employees, and agents (each an "Indemnified Person") against all liabilities, losses, expenses, or costs (including reasonable attorney's fees) (collectively "Losses") that, directly or indirectly, are based on your breach of this agreement, information provided by you, your infringement on the rights of a third party, or your violation of a law, including but not limited to any law or regulation relating to the privacy and/or security of your users and their devices.

- 6.2. Indemnification Procedure. Comodo shall notify you promptly of any demand for indemnification. However, Comodo's failure to notify will not relieve you from your indemnification obligations except to the extent that the failure to provide timely notice materially prejudices you. You may assume the defense of any action, suit, or proceeding giving rise to an indemnification obligation unless assuming the defense would result in potential conflicting interests as determined by the Indemnified Person in good faith. You may not settle any claim, action, suit or proceeding related to this agreement unless the settlement also includes an unconditional release of all Indemnified Persons from liability.
- 6.3. Additional Liability. Your indemnification obligations are not Comodo's sole remedy for a breach and are in addition to any other remedies Comodo may have against you under this agreement. Your indemnification obligations survive the termination of this agreement.

## **7. Disclaimers and Limitation of Liability.**

- 7.1. Internet. You acknowledge that the Product is subject to the operation and telecommunications infrastructures of the Internet and the operation of your Internet connection services, all of which are beyond Comodo's control.
- 7.2. Guarantee Disclaimer; Assumption of Risk. EXCEPT AS SPECIFICALLY STATED OTHERWISE IN THIS AGREEMENT, COMODO EXPRESSLY DISCLAIMS ALL IMPLIED AND EXPRESS WARRANTIES IN THE PRODUCT. THIS DISCLAIMER INCLUDES ALL WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT AND IS EFFECTIVE TO THE MAXIMUM EXTENT ALLOWED BY LAW. COMODO DOES NOT GUARANTEE THAT 1) THE PRODUCT WILL MEET YOUR REQUIREMENTS OR EXPECTATIONS OR 2) THAT ACCESS TO THE PRODUCT WILL BE UNINTERRUPTED, TIMELY, SECURE, OR ERROR-FREE. YOU ACKNOWLEDGE THAT IF YOU WISH TO PROTECT YOUR TRANSMISSION OF DATA OR FILES, IT IS YOUR RESPONSIBILITY TO USE A SECURE ENCRYPTED CONNECTION TO COMMUNICATE WITH THE SERVICES.
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- 7.4. Data Transfer. ALL MATERIAL AND/OR DATA DOWNLOADED OR OBTAINED THROUGH THE PRODUCT IS AT YOUR OWN RISK. YOU ARE SOLELY RESPONSIBLE FOR THE USE OR YOUR POSSESSION OF SUCH DATA OR MATERIAL. COMODO DOES NOT ACTIVELY MONITOR ANY INFORMATION OR MATERIAL TRANSFERRED THROUGH ITS PRODUCT AND CANNOT WARRANT THE CONTENT OF SUCH MATERIAL OR DATA.
- 7.5. Exceptions. If any legal right disallows an exclusion of warranties or disallows limiting certain damages, then the disclaimers of guarantee and limitations on liability herein apply to the maximum extent allowed by law.
- 7.6. Limitations on Remedy. Except for actions and claims related to a party's indemnification obligations, all actions or claims relating to this agreement must be brought within one (1) year from the date when the cause of action occurred.

## 8. Privacy.

- 8.1. Privacy Policy. Comodo shall follow the privacy policy posted on its website at [http://www.comodo.com/repository/privacy\\_agreement.html](http://www.comodo.com/repository/privacy_agreement.html) when collecting and using information from you. Comodo may amend the privacy policy at any time by posting the amended privacy policy on its website. For this Product, your information that is collected by Comodo may be stored in the cloud. Comodo may integrate or utilize third party service providers for various cloud services.
- 8.2. Permissions. You hereby expressly authorize and grant permission to Comodo to access your device information and status, location, application list, and license list. Specifically, you expressly authorize and grant permission to Comodo to remotely access, modify and delete personal data such as contacts, emails, addresses, messages, music files, videos, when requested by you. You expressly authorize and grant permission to Comodo to remotely lock a stolen or lost device. You expressly authorize and grant permission to Comodo to view if your device is rooted. Additionally, you expressly authorize and grant permission to Comodo to access your device's Global Positioning System (GPS) location, cellular network location or other similar data.
- 8.3. Disclosure. Comodo will disclose information where required by a subpoena, interception order or other lawful process. Comodo may also disclose information when it believes that such disclosure is necessary to protect the rights or safety of others or to enforce, or protect Comodo's rights under this Agreement.
- 8.4. Opt Out. You may opt-out of having information used for purposes not directly related to the Product by emailing a clear notice to [optout@comodo.com](mailto:optout@comodo.com). By clicking "I ACCEPT", you affirmatively consent to receiving Comodo's and its affiliates' promotional material.
- 8.5. User Data Compliance. You are responsible for ensuring that you or any users of the Product comply with the obligations under this Agreement. You will duly observe all your obligations under any relevant data protection or privacy law or regulation that may apply, including any obligation to configure the Product appropriately, provide notice, obtain consent, or file documents with any applicable data protection authorities. You are responsible for developing a policy that protects user data, outlines the responsibilities of you and your users, and informs your users of the scope your use of the Product.

## 9. Miscellaneous

- 9.1. Notices. All questions, notices, demands, or requests to Comodo with respect to this Agreement shall be made in English writing to: Comodo Yazilim A.S. Turkey, Halici Yazilim Evi Zemin Kat ODTÜ Teknokent Gankaya Ankara Turkey and a copy to Comodo Security Solutions, Inc., 1255 Broad Street, Clifton, New Jersey 07013, USA. All notices to you shall be made by posting the notice on the Comodo website.
- 9.2. Entire Agreement. This agreement, along with the attached schedules and any documents referred to herein, is the entire agreement between the parties with respect to the subject matter, superseding all other agreements that may exist with respect to the subject matter. Section headings are for reference and convenience only and are not part of the interpretation of the agreement.
- 9.3. Modifications. Comodo may amend or discontinue the Product offered under this agreement in its sole discretion, including modifying renewal license fees, availability, equipment and software requirements, and limiting or restricting use of Product. Comodo may amend this agreement to the extent allowed by law. Comodo will give you notice of these amendments by posting the modified agreement to its website. You must periodically visit Comodo's website to be aware of any changes. Continued use of a Product after an amendment constitutes your acceptance of the change.

- 9.4. Waiver. A party's failure to enforce a provision of this agreement does not waive the party's right to enforce the same provision later or right to enforce any other provision of this agreement. To be effective, all waivers must be both in writing and signed by the party benefiting from the waived provision.
- 9.5. Force Majeure and Internet Frailties. Other than for payment obligations by you, neither party will be liable for a delay or failure to perform an obligation to the extent that the delay or failure is caused by an occurrence beyond the party's reasonable control. Each party acknowledges that the operation of the Internet is beyond the other party's reasonable control, and neither party will be liable for a delay or failure caused by an interruption or failure of telecommunication or digital transmission links, Internet slow-downs or failures, or other such transmission failure.
- 9.6. Arbitration. You agree that any dispute, claim or controversy arising out of this agreement shall be determined by binding arbitration. Before you may begin arbitration with respect to a dispute involving any aspect of this Agreement, you shall notify Comodo and any other party to the dispute for the purpose of seeking dispute resolution. The notice to Comodo should be addressed to Comodo Yazilim A.S. Turkey Halici Yazilim Evi Zemin Kat ODTÜ Teknokent Gankaya Ankara Turkey and a copy to Comodo Security Solutions, Inc., 1255 Broad Street, Clifton, New Jersey 07013, USA. .

If the dispute is not resolved within sixty (60) days after the initial notice, then a party may proceed in accordance with the following: The laws of the Republic of Turkey govern the interpretation, construction, and enforcement of this agreement and all proceedings arising out of it, including tort claims, without regard to any conflicts of law principles. Any controversy or claim arising out of or relating to this contract, or the breach thereof, shall be settled by arbitration administered by the International Chamber of Commerce in accordance with its Arbitration Rules, with the venue in Ankara, Turkey or Clifton, NJ USA and judgment on the award rendered by the arbitrator(s) may be entered in any court having jurisdiction thereof. Either party may appear before the panel by telephone.

- 9.7. Assignment. You may not assign any of your rights or obligations under this agreement, whether by merger, consolidation, operation of law, or any other manner, without the prior written consent of Comodo. For purposes of this section only, a change in control is deemed an assignment. Any transfer without consent is void. To the extent allowed by law, Comodo may assign its rights and obligations without your consent.
- 9.8. Severability. Any provision held invalid or unenforceable will be reformed to the minimum extent necessary to make the provision valid and enforceable. If reformation is not possible, the provision is deemed omitted and the balance of the agreement remains valid and enforceable.
- 9.9. Survival. All provisions relating to confidentiality, proprietary rights, indemnification, and limitations of liability survive the termination of the agreement.
- 9.10. Rights of Third Parties. There are no third party beneficiaries under the agreement.

## **ACCEPTANCE**

BY CLICKING "I ACCEPT" BELOW, YOU AGREE THAT YOU HAVE READ AND UNDERSTAND THIS AGREEMENT AND THAT YOU WILL BE BOUND BY AND COMPLY WITH ALL OF ITS TERMS. DO NOT CLICK THE "I ACCEPT" BUTTON IF YOU DO NOT AGREE TO THE TERMS OF THIS AGREEMENT.

**SCHEDULE A**

**Included Software and Licenses**

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PHP	<a href="http://php.net/license/3_01.txt">http://php.net/license/3_01.txt</a> (PHP License v3.01)
OpenSSL	<a href="https://www.openssl.org/source/license.html">https://www.openssl.org/source/license.html</a> (OpenSSL License) <a href="https://www.openssl.org/source/license.html">https://www.openssl.org/source/license.html</a> (SSLeay License)
PostgreSQL	<a href="http://www.postgresql.org/about/license/">http://www.postgresql.org/about/license/</a> (PostgreSQL License)
Yii	<a href="http://www.yiiframework.com/license/">http://www.yiiframework.com/license/</a> (3-Clause BSD License)
PHPMailer	<a href="https://www.gnu.org/licenses/lgpl-2.1.html">https://www.gnu.org/licenses/lgpl-2.1.html</a> (LGPLv2.1)
sscep	<a href="https://www.openssl.org/source/license.html">https://www.openssl.org/source/license.html</a> (OpenSSL License)
nzmqt	<a href="https://github.com/jonnydee/nzmqt/blob/master/LICENSE.md">https://github.com/jonnydee/nzmqt/blob/master/LICENSE.md</a> (2-Clause BSD License)
NGINX	<a href="http://nginx.org/LICENSE">http://nginx.org/LICENSE</a> (2-Clause BSD License)-like
Bootstrap	<a href="https://github.com/twbs/bootstrap/blob/master/LICENSE">https://github.com/twbs/bootstrap/blob/master/LICENSE</a> (MIT License)
jQuery	<a href="https://jquery.org/license/">https://jquery.org/license/</a> (MIT License)
Leaflet	<a href="https://github.com/Leaflet/Leaflet/blob/master/LICENSE">https://github.com/Leaflet/Leaflet/blob/master/LICENSE</a> (2-Clause BSD License)-like
ORMLite	<a href="http://ormlite.com/javadoc/ormlite-core/doc-files/ormlite_9.html#License">http://ormlite.com/javadoc/ormlite-core/doc-files/ormlite_9.html#License</a>
Apache http components	<a href="http://www.apache.org/licenses/">http://www.apache.org/licenses/</a> (Apache License, Version 2.0)
ZeroMQ	<a href="http://zeromq.org/area:licensing">http://zeromq.org/area:licensing</a> (LGPLv3.1 + static link exception)
AndroidAnnotations	<a href="http://www.apache.org/licenses/LICENSE-2.0.html">http://www.apache.org/licenses/LICENSE-2.0.html</a> (Apache License Version 2.0)
Zend Guard	<a href="http://www.zend.com/en/products/guard">http://www.zend.com/en/products/guard</a>
Qt	<a href="https://qt-project.org/products/licensing">https://qt-project.org/products/licensing</a>
Highcharts	<a href="http://www.highcharts.com">www.highcharts.com</a>

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Google Protocol Buffers - protobuf  
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